

---

# HPE Synergy Software Releases -- Support Policy

## Synergy Management combinations -- of Composer (HPE OneView) and Image Streamer

Support policy is the same as HPE OneView policy:

- **Major releases** are supported for 2 releases back.
  - *Example: Composer 4.10, 4.00, and 3.10 are supported.*
- **Patch updates** for each HPE OneView are supported for each release stream for ‘12 months after the first release of the next HPE OneView release’.
  - *Example: HPE OneView 4.1 was first released in June 2018, so HPE will provide patches on the previous release, HPE OneView 4.0, until June 30, 2019.*
  - *NOTE: For a version that is in the "End of Support" phase, HPE Pointnext will continue to take calls from customers with active support contracts, but there will be no new fixes provided for this release.*
- **Exceptions** may be made in specific cases.

Synergy Composer (HPE OneView) and Image Streamer release in lockstep -- as ‘Management combinations’

- Only supported combinations of Composer (HPE OneView) and Image Streamer releases can be used, and these are specified by the Synergy Management combinations in Synergy Software Releases.
- Timing: Synergy Composer releases at approximately the same time as the HPE OneView virtual appliance (OVA).

## Synergy Custom SPP releases are supported for one year.

Support policy is based on HPE core Service Pack for ProLiant (SPP) policy.

Only HPE Synergy Custom SPPs developed & qualified by the HPE Synergy Program are recommended.

Synergy Custom SPPs can only be customized in compliance with a supported release from within HPE Composer (HPE OneView).

*Synergy Software Support Policy (02-April-2019)*